FoodDocs VS Navitas

Key features	FoodDocs	Navitas Safety
TARGET CUSTOMERS	Perfect for both, food production and food services with several locations. Focus on the US & UK markets and its customer wishes.	Tailored specifically for food service companies, which may make the software and its features less suitable for other sectors. As a UK-based company, some features may be less relevant for customers outside the UK, particularly those in the US.
EASE OF USE	Intuitive app and desktop solution, making it easy to navigate for all users, from teams to management. Users consistently highlight ease of use and simplicity in customer reviews.	Not as user-friendly, especially ongoing customization, which always requires customer support involvement. Hardware integrations can lead to automated data overflow, risking the loss of critical out-of-range error information.
SETUP	Offers a wide range of monitoring task templates to simplify the setup process. Ability to amend and add tasks as and when needed is highly important to speed up the process being up to date. Modular design allows users to choose and use features independently, providing flexibility in how the system is adopted.	Setup always requires customer support, which makes the process time-consuming and restricts quick self-service options. Customizing existing checklists is not possible, requiring users to start from scratch if changes are needed.
CUSTOMIZABILITY	The whole software is fully customizable to meet the chosen food safety standards. A simple design lets you make changes anytime—no need for customer support, making the process efficient and time-saving.	Offers flexibility in customization options, but all adjustments require customer support involvement, making the process time-consuming.
HACCP PLAN	Enables you to create a HACCP Plan in 1 hour, using AI. The setup process is fast and straightforward, thanks to pre-filled fields. HACCP content is fully customizable for your company's specifics.	You can manually create your digital HACCP plan from scratch, though it can be quite time-consuming. There is no option to download your HACCP plan after creating it in the software.
MONITORING	The app provides templates for corrective actions for your tasks, as well as the flexibility to create your own.	Users must fill in empty fields from scratch each time for corrective actions, adding extra steps to the workflow and making the process more time-consuming.
TRACEABILITY AND RECALL MANAGEMENT	All-in-one traceability solution simplifies the process, enabling logs to be completed quickly and efficiently. Everything you need is available in a single view, making the process intuitive and easy to navigate.	❌
TEMPLATES & EDUCATIONAL RESOURCES	200+ free templates available for managing your company's food safety.	❌
DATA & OVERVIEW	The instant overview gives a simple and powerful outline of the Food Safety from all your business locations.	The generic overview can be confusing, as it does not allow users to view system notifications and issues across all locations simultaneously. Reports can be scheduled and received via email, providing access to essential data.
TEAM MANAGEMENT	Monitoring tasks can be set up by roles, equipment, or rooms, improving team efficiency in completion.	Monitoring tasks can only be set up by roles, limiting flexibility in task assignment.
RECIPE MANAGEMENT	Includes allergen management, including automatically created allergen matrix.	Includes also fast Allergen Label Printing device.
INTEGRATION WITH SENSORS	✅ FoodDocs offers integration with various sensors for monitoring.	Could be connected with sensors, probes, and allergen printers; however, the sensitivity of these devices can lead to excessive alarms, making it easy for users to overlook important notifications.
WEB & MOBILE ACCESSIBILITY	iOS Android Web	iOS Android Web
FREE TRIAL AVAILABILITY	✅ (14 days)	❌
PRICING	Starts at £179/month. No time-related commitment is needed.	Prices start at £135/monthly. All subscriptions require at least 1-2 year contract commitment.
ONBOARDING	Full 45-day support with your own dedicated support manager. Price starts with £899 one-time fee.	Onboarding is included with 1-2 year contract commitment.
CUSTOMER SUPPORT & HELP	Top-notch customer support with a satisfaction rate of 98% from our NPS survey. A comprehensive Knowledge Base with educational instructions and resources.	Customer support details and availability are provided only upon request.
CUSTOMER FEEDBACK & REVIEWS	4.8+ customer feedback score on all major review sites, including Capterra, SourceForge, and G2. Numerous positive and publicly available reviews bolster the credibility of the feedback.	Limited customer feedback is available, with a customer feedback score of 4.0 on Capterra based on just four reviews.

Why prefer FoodDocs?
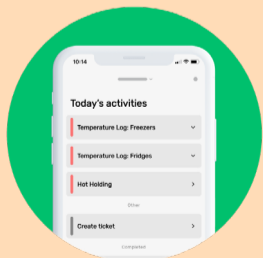
User-friendly

FoodDocs features an intuitive app and desktop solution praised for its ease of use, while Navitas is less user-friendly and requires customer support for ongoing customization
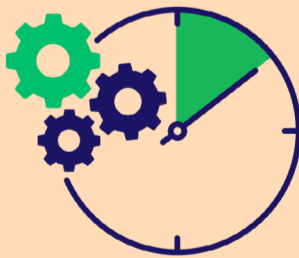
Fast and flexible

FoodDocs offers an intuitive, user-friendly interface for easy navigation and customization without customer support, while Navitas requires support for setup and ongoing customization

Transparent and trustworthy

You can try FoodDocs with minimal commitment, as it doesn't require a long-term contract, while Navitas mandates a commitment of at least 1-2 years

"FoodDocs intuitive, convenient, and easy-to-use system helps us to maintain the company's food safety regulations. With FoodDocs', Gruppo Terroni management now has an easy-to-use system to help ensure food safety compliance and protect our guests from food safety issues."

Michael Worbanski
Human Resources and Operations Safety Specialist
Gruppo Terroni

*Source

FoodDocs
Food safety made easy
fooddocs.com