FoodDecs vs Xenia

Key features	FoodDocs	Xenia
TARGET GROUP	Perfect for both, food production and food services with several locations. Focus on food businesses.	Focused on hospitality, but also construction and security sector.
EASE OF USE	Intuitive app and desktop solution, making it easy to navigate for all users, from teams to management.	The workflow involves multiple clicks and steps, which might cause inefficiencies and slower task completion.
	Users consistently highlight ease of use and simplicity in customer reviews.	UI might feel overwhelming because of the numerous options presented in the view.
SETUP	Common tasks are automatically set up after signup, letting you get started right away. Several templates available to fasten up the onboarding.	Self-onboarding is supported with several template available. However, manual setup is required, which can extend the onboarding time.
CUSTOMIZABILITY	All tasks are fully customizable to meet the chosen food safety standards.	Customizability is great, but building everything from scratch makes complex setups more time-consuming.
HACCP PLAN	Enables you to create a HACCP Plan in 1 hour, using Al. The setup process is fast and straightforward, thanks to pre-filled fields. HACCP content is fully customizable for your company's specifics.	×
MONITORING	The mobile app includes educational instructions to help train the team effectively.	The app allows the addition of educational instructions, but they must be created manually.
	The smart app automatically fills in monitoring checks based on previously entered data.	There is no pre-fill option; all data must be entered from scratch, which can be time-consuming.
TRACEABILITY AND RECALL MANAGEMENT	All-in-one traceability solution simplifies the process, enabling logs to be completed quickly and efficiently. Everything you need is available in a single view, making the process intuitive and easy to navigate.	×
TEMPLATES & EDUCATIONAL RESOURCES	200+ free templates available for managing your company's food safety.	Many templates are available inside the software.
DATA & OVERVIEW	Monitoring logbook enables easily track all the details about the task completion, including the result, the person performing the task, or the exact completion time.	Log history can be complicated to navigate, as only one log can be viewed at a time, making analysis more difficult.
	You can extract all data as CSV or XLS files, allowing you to select the monitoring log, date range, and export data in a format that's easy to analyze.	All data, including monitoring records, is stored in PDF format, which limits the ability to analyze the data.
TEAM MANAGEMENT	Monitoring tasks can be set up by roles, equipment, or rooms, improving team efficiency in completion. Smart notifications allow tracking the validity of team certificates and training documents.	Monitoring tasks can only be set up by roles, and different teams to improve team efficiency.
RECIPE MANAGEMENT	Includes allergen management, including automatically created allergen matrix.	×
INTEGRATION WITH SENSORS	✓	✓
WEB & MOBILE ACCESSIBILITY	iOS Android Web	iOS Android Web
FREE TRIAL AVAILABILITY	✓ (14 days)	√ (14 days)
PRICING	Starts at 165\$/month for up to 5 users. Tailor-made pricing is available for larger teams	The proper package starts at 159\$/month as the cheaper package is limited by many elementary features. Tailor-made pricing is available for larger teams
	upon request.	Tailor-made pricing is available for larger teams upon request.
ONBOARDING	Full 45-day support with your own dedicated support manager. Price starts with 999\$ one-time fee.	Onboarding pricing and process details are available only upon request and with custom package.
CUSTOMER SUPPORT & HELP	Top-notch customer support with a satisfaction rate of 98% from our NPS survey. A comprehensive Knowledge Base with educational instructions and resources.	Customer support details and availability are provided only upon request
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Why prefer FoodDocs?



CUSTOMER

REVIEWS

FEEDBACK &

User-friendly

FoodDocs features an intuitive app and desktop solution praised for its ease of use, while Xenia might feel overwhelming due to numerous options in the view.



4.8+ customer feedback score on all major review

sites, including Capterra, SourceForge, and G2.

Fast and flexible

FoodDocs offers quick setup with userfriendly templates, while Xenia's setup and onboarding is slower and lacks preset configurations.



4.9+ customer feedback score on all major review

sites, including Capterra, GetApp, and G2.

All-in-one solution

FoodDocs includes all the essential food safety modules, such as monitoring, HACCP Plan, recipe management, documentation management, and more, whereas Xenia offers only the monitoring module.

66 FoodDocs intuitive, convenient, and easy-to-use system helps us to maintain the company's food safety regulations. With FoodDocs', Gruppo Terroni management now has an easy-touse system to help ensure food safety compliance and protect our guests from food safety issues. "



Michael Worbanski

Human Resources and Operations Safety Specialist Gruppo Terroni





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